

Asset SIG Times

OAUG Collaborate '12 Recap

The Assets sessions at Collaborate were excellent. Our Asset SIG had more people attend than every in the past 3 years. I would like to announce the winner of the Best Buy Gift Card at the Asset SIG Session – Susan Young with Bry. Our group is growing, many people have joined since Collaborate.

This year another series of presentation were given by the Collaborate SIG. Sessions on data flow through the Projects application process were insightful and most helpful on how the data flows and how setups impact the other applications.

Nav Canada gave a great presentation on IFRS and their process to go live with the new accounting rules.

Check out Oracle Proactive Support announcement on page 3.

Presentations have been uploaded to the SIG site.

Asset SIG eLearn '12

We are attempting to offer regular webinars on FA topics. We would like some feedback for the group as to what topics in FA most interest you. We will then put together a list for voting so we can hit the hot items first. Please submit any and all topics to brian_bouchard@chistartec.com by the end of May.

First session: Oracle Proactive Support

The first FA Proactive Webcast is scheduled for Tuesday, July 10th at 9:00 a.m. Mountain. There will be emails sent by Oracle in the usual manner, but here are the topics:

This one-hour session is intended for technical and functional users who utilize Oracle Fixed Assets and want to effectively find answers for their FA questions. New and updated proactive tools will be shown. Best practices will be discussed.

We'll cover topics including:

- * How to search effectively in My Oracle Support to find Fixed Assets answers
- * Communities (Fixed Assets, New! Patching, Period Close)
- * Available Advisors (Period Close, Upgrade)
- * Available documents (Information Centers, Newsletters, Error Messaging)
- * Other tools and advice

Oracle OpenWorld 2012

MARK YOUR CALENDARS! We will conduct a meeting at Oracle OpenWorld 201 in San Francisco, CA, September 30 - October 4, 2012.

May 2012

OAUG Collaborate 13

MARK YOUR CALENDARS! We will conduct a meeting at OAUG Collaborate 13 in Denver, CO at the Denver Convention Center, April 8 - 11, 2013.

Assets SIG Board

Group Coordinator: Brian Bouchard – Chi-Star Technology - brian_bouchard@chistartech.com

Co-Chairperson: Saray Rodriguez – BravoSolutions LLC – saray@bravosolutionsllc.com

Secretary/Treasurer: Stacy Allen – Rolta TUSC – sallen422@sbcglobal.net

Communications Chairperson: Alla Lande – Bullseye Computing Solutions, Inc. – alla.lande@bullseye-computing.com

Oracle Support Announces the NEW E-Business Patching Community

As a follow-up to some of the messaging we shared at Collaborate '12, we would like to formally announce the launch of the new E-Business Patching Community! We hope that you will share this information with your users as we are very excited about this new Community. Please know that this Community is available to ANYONE with a My Oracle Support Log-in and it DOES NOT require any additional licensing. The My Oracle Support Community is included as part of the standard Support Licensing agreements.

Resolve E-Business Patching Incidents Faster with **My Oracle Support Community**

When you have questions about Oracle E-Business Suite patches, we understand that you need answers quickly.

To help meet that need, the Oracle E-Business Suite support team has launched a NEW My Oracle Support Community called, "[E-Business Patching](#)". The E-Business Patching Community allows users to collaborate and share important information and best practices on E-Business Patch Application.

The E-Business Patching Community offers:

- Content that is uniquely indexed by Patch number- making it extremely easy to find
- Information sharing of known solutions that will help with faster resolution of patching incidents, **without having to create a Service Request**
- The ability to share information and solutions directly with other industry experts
- **Starting May 16** - a direct channel to a dedicated team of Oracle E-Business Suite patching experts - A rich foundation of information since it is built upon the old Patch Review Community

We encourage you to access the "E-Business Patching Community" prior to applying an E-Business Suite patch. Doing so will allow you to explore perspectives shared by industry peers, get real-world experiences with the patch, and benefit from known solutions and lessons learned. Additionally, Oracle Support engineers monitor discussion topics to help provide guidance and solutions for your E-Business Suite patching needs.

This is a valuable opportunity to "Get Proactive" with the patching and maintenance of your E-Business Suite environment. Start now, and find fast, proactive resolutions before you begin

https://communities.oracle.com/portal/server.pt/community/e-business_patching/358